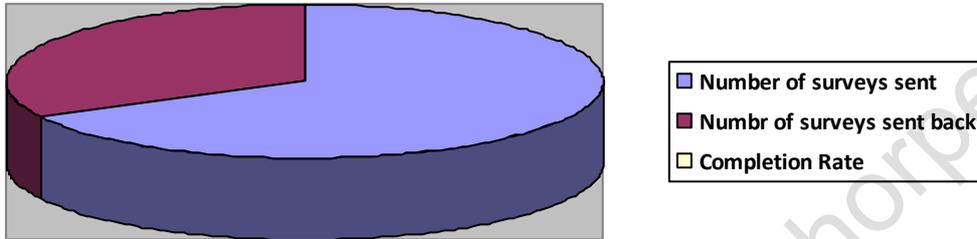


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Patient survey 2021.

252 Surveys sent out
122 Surveys sent back
48% were completed



With our highest results of 96% felt their needs were met during their last general practice appointment. 94% felt they were involved as much as they wanted to be in decisions about their care and treatment during their last general practice appointment.

Areas to look at were:

75% of patients who say they usually get to see or speak to their preferred GP when they would like to.

Our result was 74% with the local average being 41% and National average 45%

94% of patients who had confidence and trust in the last GP they saw or spoke to.

We have now have a new GP Partner which will help give continuous care for our patients.

As we have worked through our most challenging time dealing with the pandemic the surgery has always maintained the highest patient care with face to face appointment and telephone consultations. We have found that some of our patient would like to keep some of the telephone consultations as an option. We are moving forward with the choice of both. This will be reviewed in 3 months.

Please go to <https://gp-patient.co.uk> for a breakdown of the results.

